

DROP OFF YOUR WASTE: How-To-Guide

Our Member City resident disposal program helps you get rid of household waste that can't be picked up through your cart or bulk pickup service. As part of your residential solid waste service, NTMWD allows Allen, Frisco, McKinney, Plano and Richardson residents to use our facilities up to twice per month.

Locations and Hours

Free Waste Drop-Off



Who:

Residents of Allen, Frisco, McKinney, Plano and Richardson who pay for residential city waste services with proof of qualification (see *Check-In Requirements*)



What:

Acceptable household wastes (see *Items We Recycle and Items We Dispose*)



Where:

Our landfill or transfer stations (see *Locations and Hours*)



When:

Up to two times per month during landfill or transfer station hours (see *Locations and Hours*)



Cost:

No charge for acceptable waste. Those wishing to drop-off acceptable waste more than twice per month under the program (or non-qualifying residents or waste) may do so for the posted gate rate.

Lookout Drive Transfer Station

HOURS: 8 a.m. – 4:30 p.m. Mon.–Sat.
LOCATION: 1601 East Lookout Drive
 Richardson, TX 75082
PHONE: (972) 234-3247

Parkway Transfer Station

HOURS: 8 a.m. – 4:30 p.m. Mon.–Sat.
LOCATION: 4030 West Plano Parkway
 Plano, TX 75093
PHONE: (972) 596-8709

Custer Road Transfer Station

HOURS: 8 a.m. – 4:30 p.m. Mon.–Sat.
LOCATION: 9901 Custer Road
 Plano, TX 75025
 (Entrance on Ridgeview Drive)
PHONE: (972) 727-6341

121 Regional Disposal Facility (Landfill)

HOURS: 7 a.m. – 5 p.m. Mon.–Fri.
 8 a.m. – 3 p.m. Sat.
LOCATION: 3820 Sam Rayburn Highway
 Melissa, TX 75454
PHONE: (469) 626-4452

Check-In Requirements

Make Sure You Have:

- Paper or electronic version of your city-issued utility bill that shows solid waste services and is due within a calendar month of your visit (*to prove program qualification*).
- A current Texas driver's license (*your address must match the bill*).



How to Bring Your Waste:

- In a passenger vehicle or pick-up truck. Rented flatbed trucks and non-dumping trailers are allowed as long as they are towed behind a passenger vehicle and the load is less than 8 feet long on the trailer. (*Stake bed, box and dump trucks are not accepted through the program and will be charged for disposal.*)
- Secured so it won't blow or spill out from your vehicle.



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Acceptable Waste Policy

For waste delivered by residents to NTMWD facilities

Purpose

The purpose of this policy is to describe the types and quantity of residential waste that are acceptable at North Texas Municipal Water District's (NTMWD's) transfer stations and 121 Regional Disposal Facility (121 RDF) at no charge to Member City residents. The NTMWD's Member Cities consist of Allen, Frisco, McKinney, Plano and Richardson.

The Member Cities believe the rules described herein **will provide each resident with the benefit of being able to dispose of household waste twice monthly, at no additional cost** for waste that due to volume cannot be placed inside the city prescribed containers. However, this service is not intended to provide a method for residents to dispose of wastes generated by home improvement or replacement projects, or any wastes generated by a household that could be considered above the typical waste amount generated by a residence. Additionally, this service is not intended for contractors to dispose of residents' home improvement waste at no cost whether accompanied by a resident or not. **When properly utilized, this service provides the resident with a significant benefit as it allows each household the ability to dispose of up to 24 loads at no additional charge each year.**

Check-In

- All arriving loads must be secured so the material cannot blow or spill from the vehicle and/or trailer.
- Loads must arrive in a passenger vehicle or pick-up truck operated by the resident. Non-dumping trailers of any length are also acceptable, as long as they are towed behind a passenger vehicle or pick-up truck and the load is less than 8 feet in length on the trailer. Flat bed trucks rented from companies such as Home Depot and Lowe's are acceptable. Stake bed trucks and box trucks are not acceptable under this program. Residents using a dump trailer of any length, stake bed truck or box truck must pay for disposal services.
- The Member City resident must present their most-recent city-issued utility bill that reflects solid waste services (payment due date within one past or future calendar month of visit date to facility) and a current Texas driver's license; address must match both documents. For example, resident arrives on March 2. An acceptable city-issued utility bill has a payment due date ranging from February 2 through April 2.
- In addition to the original paper copy of the most-recent city-issued utility bill, the following electronic formats are acceptable for paperless city-issued utility bill customers:
 - Paperless invoice presented on a smart phone or tablet or,
 - Printed version of paperless invoice.
- OR
- Present written authorization from a Member City, in City specific format for scenarios such as new resident or lost city-issued utility bill.

Acceptable Waste Delivered by Residents

Disposal

Wastes generated within the residential property that are up to 8 feet for any given dimension and will not fit into the poly cart. Examples of acceptable waste include:

- Mattresses
- Food waste
- Packaging material
- Furniture
- Grills (no propane tanks, either empty or full)
- Lawn furniture
- Lawn mowers with gasoline and oil removed
- Bicycles

Recycling

The following materials may be dropped off by residents to be recycled:

- Metal appliances (e.g., air conditioners, refrigerators, water heaters, washing machines, and dryers) - Accepted at all facilities **except the Custer Road Transfer Station**
- Used oil (maximum of 5 gallons per visit)
- Used oil filters
- Whole passenger vehicle tires (maximum of 4 per visit)
- Brush and untreated/unpainted wood (accepted only at Texas Pure wood grind facility located at Custer Road Transfer Station) - no fence panels*

Unacceptable Waste Delivered by Residents

The following wastes are not allowed to be dropped off under the twice-monthly resident disposal and recycling program:

- Remodeling waste of any type generated by a resident or contractor at a residence or at their business. Examples of home remodeling wastes include, but are not limited to, sheetrock, floor and wall tile, carpet and carpet pads, toilets, sinks, countertops, cabinetry, doors, windows, trim, molding, gutters, wood, and shingles. These wastes may be disposed at the NTMWD's transfer stations and 121 RDF upon paying the posted gate rate. Although not required, to set up a commercial disposal account, please contact NTMWD at CommercialSolidWaste@ntmwd.com.
- Household hazardous waste including batteries, fluorescent bulbs, and chemicals (never accepted).
- Fence panels, soil, brick, and concrete.**

**Resident-delivered brush and wood must be less than 8 feet in any dimension and unpainted or unstained. Delivery to any other NTMWD facility will result in payment to dispose.*

***Residents may dispose of these wastes as part of the free residential waste drop-off provided these wastes make up 10 percent or less of the total amount by volume being disposed. The entire load will be rejected if unacceptable wastes comprise more than 10 percent of the load. Residents may then pay for disposal at NTMWD's 121 RDF.*

Items We Recycle

Metal appliances
(accepted at all facilities except Custer Road Transfer Station)



Used oil
(max 5 gallons per visit)



Used oil filters



Whole passenger vehicle tires
(max 4 per visit)



Brush and untreated/unpainted wood
(must be brought to the Texas Pure wood grind facility at Custer Road Transfer Station, no nails and no fence panels)



Items We Dispose

Residential waste up to 8 ft. any dimension that won't fit into a poly cart

Mattresses



Furniture



Packing material



Food waste



Lawn furniture



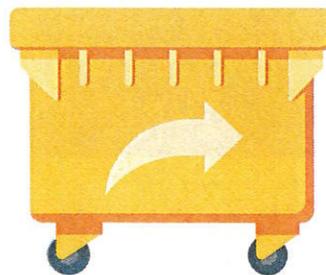
Grills
(no propane tanks, full or empty)



Lawn mowers
(with gasoline and oil removed)



Bicycles



Frequently Asked Questions

Where should I take my construction/remodeling waste?

No construction or remodeling waste is accepted as part of the resident drop-off program, but you may dispose of this waste for the posted gate rate at NTMWD's transfer stations and 121 RDF. Although not required, you can set up a commercial disposal account. Contact NTMWD at CommercialSolidWaste@ntmwd.com.

Can I drop off at any of the three transfer stations or the landfill?

Yes, if you are a qualified resident, you can dispose at any of our waste processing locations.

Do I qualify for the program if I live in an apartment complex?

No, because apartment residents are not directly paying the city for solid waste services. Apartment residents are able to use the transfer stations or landfill by paying the posted gate rate.

Do you accept old TVs and electronics?

NTMWD strongly encourages you to recycle these items with electronic-specific recyclers. You can visit the following sites for more information:

- TimeToRecycle.com
- SearchEarth911.com
- TCEQ.texas.gov/p2/recycle/electronics

Items Not Included Under the Resident Waste Drop-Off Program

NEVER ACCEPTED

ACCEPTED AT TRANSFER STATION OR LANDFILL FOR POSTED GATE RATE



Household hazardous waste



Remodeling or construction waste of any type



Fence panels*



Soil*



Brick or concrete*

*These items are accepted as part of the residential program if they make up less than 10% of the total load. If more than 10%, items must go to the landfill and will be charged the posted gate rate.



NORTH TEXAS MUNICIPAL WATER DISTRICT

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